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Executive Summary

Notable accomplishments and programs of the University Library in the 2009-2010 year include:

Information Literacy
Information literacy instruction sessions taught by Library faculty increased by 20 percent this year to 715 with a total attendance of 14,543. Information Literacy librarians developed modules for two required general education courses--First Year Seminar (UCO 1200) and Expository Writing (ENG 1000). The modules are based on the learning outcomes for each program, focus specifically on introductory IL competencies, and include a number of activities for students to reinforce these competencies. First Year Seminar (FYS) faculty and Library faculty collaborated on a total of 158 FYS sections.

Records of William H. Plemmons
The Records of Appalachian President William H. Plemmons were opened to the public in August 2009. Dr. Plemmons was the second President (1955-1969) of Appalachian State Teachers College. His records include correspondence and subject files, clippings, photographs, awards, and other printed materials relating to the administration of Appalachian State Teachers College during Plemmons’ presidency and his continued active involvement as President Emeritus.

ASU Staff Award
Sue Hisle, Information Services Manager of Belk Library and Information Commons, was awarded one of four fall 2009 Appalachian Staff Awards. Recipients of the award are chosen for their accomplishments in the areas of dedication and service, innovation, human relations, safety and heroism, and other extraordinary achievements. Hisle's outstanding day-to-day activities include managing the service desks of the library including training, supervising, and mentoring student assistants and working directly with faculty, students, and the community.

Librarian Exchange Program
As part of the faculty librarian exchange program between Appalachian State University and Fudan University in Shanghai, China, Megan Johnson visited the Fudan University Library September-October 2009, and Fudan librarian Weihua Xi visited Appalachian State University March-August 2010.

ALA Emerging Leaders Program
Susan Jennings, Lead Desk Services Librarian, was chosen by the American Library Association (ALA) to participate in the 2010 class of its Emerging Leaders Program. This program gives Emerging Leaders an insider's look at the workings and structure of the approximately 62,000 member American Library Association.

Library Student Employee Scholarships
The Fall 2009 Library Student Employee Scholarships were awarded in August 2009. Winners were Xan Thomas, Crystal Houk, and Channing Shor. The three $500 stipends were sponsored by library supporters, Bill and Hughlene Frank, Michael Wilder and Melissa Cain, and Walter and Jane Davis.
Major Accomplishments | Learning

The University Library collections, portals to information and text, services, and instruction contribute to the campus missions of learning, scholarship, engagement, and effectiveness.

Information Literacy

Information literacy instruction sessions taught by Library faculty increased by 20 percent this year to 715 with a total attendance of 14,543. Information Literacy librarians developed modules for two required general education courses—First Year Seminar (UCO 1200) and Expository Writing (ENG 1000). The modules are based on the learning outcomes for each program, focus specifically on introductory IL competencies, and include a number of activities for students to reinforce these competencies. First Year Seminar (FYS) faculty and Library faculty collaborated on a total of 158 FYS sections. In addition, librarians presented five Hubbard Center faculty development workshops, and Library staff conducted four records management workshops for faculty and staff with approximately 71 attendees. Of note this year was an increase in the Library’s presence in the virtual AETZone (ActiveWorlds and Teleplace). Librarians teamed with College of Education faculty to serve on virtual panels to evaluate student end-of-program Product of Learning presentations. The librarians also participated in a Virtual Reference Mentor Assignment where Library Science students role-played reference interactions between a librarian and a student. The mentor librarians provided real-time and post-activity guidance on the students’ performances. Library Science faculty and student feedback was quite positive. In addition, librarians continued to serve on the College of Education’s Teleplace Migration Team, a cross-curriculum faculty committee which is developing the Teleplace virtual learning environment.

ASU Staff Award

Sue Hisle, Information Services Manager of Belk Library and Information Commons, was awarded one of four fall 2009 Appalachian Staff Awards. Recipients of the award are chosen for their accomplishments in the areas of dedication and service, innovation, human relations, safety and heroism, and other extraordinary achievements. Hisle came to the Belk Library in 2007 when she became the Information Services Manager. Her outstanding day-to-day activities include supervising student employees and managing a very busy service desk.

Social Networking @ Your Library

The Library launched a new Facebook page in December to promote upcoming events and new services. Other Web 2.0 communication tools recently added include twitter, flickr and YouTube. Live Chat is also available.

ALA Emerging Leaders Program

Susan Jennings, Lead Desk Services Librarian, was chosen by the American Library Association (ALA) to participate in the 2010 class of its Emerging Leaders Program. Created by then ALA president Leslie Burger in 2007, the program is designed to foster young leaders within the association by providing an environment of networking, leadership and mentoring by seasoned library professionals. This program also gives Emerging Leaders an insider's look at the workings and structure of the approximately 62,000 member American Library Association.
Foreign Language Resources
Mango Languages, an online language-learning system for grammar and conversation skills for over 20 languages, is now available through the Library’s web site. The program offers basic and advanced courses to learn conversation skills for 22 different languages as well as 14 English as a Second Language (ESL) courses. The Library also established new acquisitions plans with international vendors Puvill and Touzot for foreign language materials on standing order and firm order.

Hours Extended
In November 2009, the Library made the transition to a 24/5 schedule and began remaining open from Sunday night until a Friday closing time of 9 p.m. during the Fall and Spring semesters. The summer hours were also extended an additional 11 hours weekly by changing the closing time on Sunday through Thursday nights from 10 p.m. to midnight and adding an additional hour on Saturdays.

Desktop and Laptop Computers Added
Desktop computing for students was significantly upgraded and expanded from the Lower Level up to the third floor of the Belk Library and Information Commons, including the addition of significant numbers of Macintosh desktop and laptop computers. Ten new Macs and more than twenty new Dell laptops are available for check out at the Main Circulation Desk.

Web Site Enhancements
Recent enhancements to the library’s web site include the initiation of a site for browsing via mobile devices, and revisions of the interlibrary loan pages, the library databases page, and the search box on the main page.

Campus Videography Service
Educational Media Services added campus videography and photo printing to their available services. The former will be formally launched fall 2010 but has already fulfilled many requests to document campus events.

Children’s Literature Course Incorporates Technology
Instructional Materials Center faculty collaborated with faculty in the College of Education on a Successful Application of Learning Technologies (SALT) grant to design and implement a children’s literature course using web resources as a teaching tool.
Major Accomplishments | Scholarship

William H. Plemmons Records Opened

The Records of Appalachian President William H. Plemmons was opened to the public in August 2009. Dr. Plemmons was the second President (1955-1969) of Appalachian State Teachers College. His records include correspondence and subject files, clippings, photographs, awards, and other printed materials relating to the administration of Appalachian State Teachers College during Plemmons’ presidency and his continued active involvement as President Emeritus.

Stock Car Racing Collection

More information the Stock Car Racing closed collection is now available for researchers in three new Library Guides on the Library web site: the Stock Car Racing Collection Research Guide, the Guide to Subjects in the Clippings File, and a newly compiled “Media Guides.”

Preservation microfilming of the NASCAR magazine *Grand National Scene* was completed this year, and a formal agreement was brokered with the NASCAR Media Group to copy rapidly degrading reel-to-reel tapes of live radio race broadcasts in the SCRC’s Hank Schoolfield Collection to digital format. The agreement ensures that the data on these tapes is in a more stable format. Backup copies will be stored at NMG headquarters in Charlotte, while specifying that any use of the material must be done with the approval of Appalachian as owner of the intellectual property rights to the Collection.

New Information Resources

The 2009-10 allocation for collections was more than $3.4 million. Almost 23,000 print books and 198,000 electronic books were added this year. The Library acquired 25 new electronic information resources including *Academic Search Complete, Ebsco Integrated Search, Counseling & Therapy in Video, Oxford Digital Reference Shelf, Physical Education Index, DRAM, Marketline, Mergent Online*, and new *JSTOR* collections. Special funding from the Reich College of Education was used to purchase the database *Something about the Author*. We also added two dozen new individual journals and continued the conversion of titles from print to electronic as e-format becomes available.

In addition there was special funding from Academic Affairs at the end of the year of $300,000 which made it possible to acquire music scores and Appalachian studies dissertations from other universities as well as a host of digital products for library users. Some of those include:

- Reference e-books for political science, history, geography, business, literature, children’s literature, theatre, religion, chemistry, technology, health sciences, and general reference.
- *Primal Pictures* online anatomy teaching site
- *Journal Citation Reports* of journal impact factor data
- Online newspapers in African-American collections and from Africa and Latin America
- *Mango Language Learning* program with fifty languages
- Primary source material including an addition to the *Eighteenth Century Collections Online* database, *British Literary Manuscripts*, and the *Times Literary Supplement Historical Archive*
- *Book Review Index*
Open Access and Intellectual Property Rights Forum

James G. Neal, the Vice President for Information Services at Columbia University, presented “Take Control of Your Scholarship: Why Open Access and Intellectual Property Rights Matter,” and led a robust discussion about scholarly communication at an Appalachian State University Forum on March 18, 2010. ‘Scholarly communication’ is an umbrella term for all the activities that researchers employ to distribute, use, and preserve their work.

Rhododendron Yearbook Digitized

Images and full-text searching are available for many North Carolina college and university yearbooks, including Appalachian State’s yearbook, the Rhododendron. The North Carolina Digital Heritage Center is a new, statewide digital publishing program housed in the North Carolina Collection at UNC-Chapel Hill. The Center operates in conjunction with the State Library of North Carolina’s NC ECHO (North Carolina Exploring Cultural Heritage Online) project. It is supported by the State Library of North Carolina with funds from the Institute of Museum and Library Services under the provisions of the Library Services and Technology Act.

Electronic Theses and Dissertations

Newly-acquired university theses and dissertations will be added to the UNC institutional repository, NC Docks, and to our library catalog. A second physical copy will be added to the University Archives. Adding online copies to NC Docks will ensure that scholarship completed at Appalachian State will be recognized, cited, and used around the world. This will help increase Appalachian’s status as a research university, and promote the scholarship of our graduates, who may cited more often in scholarly and professional literature.

North Carolina Humanities Council Grant

In December, the Library received a grant from the North Carolina Humanities Council, a statewide nonprofit and affiliate of the National Endowment for the Humanities (NEH) for a project to document the Lesbian, Gay, Bisexual, and Transgender (LGBT) presence in Appalachian North Carolina and that presence's effect on regional character and social development. Project components included an oral history project, a public symposium, and contribution to a national interactive web site. The completed oral histories will be housed in the W.L. Eury Appalachian Collection, providing a platform for future research.

Scholarly Resources

Significant gifts added to Special Collections included three rare books donated by John Idol that relate to illustrator Edmund Dulac, including a limited edition signed by Dulac of Nathaniel Hawthorne’s Tanglewood Tales, and Omar Khayyam’s Rubaiyat with color illustrations by Dulac. Other major donations received included additions to the Dai Collection including journal publications and interview transcripts relevant to Dr. Dai’s importance in the field of psychology; additions to the general rare book collection from a gift of William Powell; six donations in the University Archives, including the Margaret McFadden
papers and rare books; and hundreds of items for the Appalachian Train Collection. The Historical Children’s Literature Collection was reclassified and is now fully cataloged with brief descriptions available in the online catalog.
Major Accomplishments | Engagement

Appalachian Quilt Competition

The Library held a juried Traditional Appalachian Quilt Competition during winter 2009 and celebrated the acquisition of six traditionally patterned quilts with a reception on September 30 in the Special Collections Reading Room and fourth floor atrium. The winning quilts were created by M. Mueller, Lena Trivette, Jerra Unglesbee, and the Deerfield Methodist Church Women. The quilts remain on display in rotation in the Special Collections Cratis Williams Reading Room.

University Library Reception for Faculty Authors

The Richard T. Barker Friends of the University Library hosted a reception honoring faculty who published books in 2008-2009 or had similar recognition for creative activities on November 10, 2009. Chancellor Kenneth Peacock and Provost Stanley R. Aeschleman presented awards to each faculty member being recognized including two Library faculty, Georgie Donovan and Scott Rice.

Librarian Exchange Program

Megan Johnson visited the Fudan University Library September-October 2009. Fudan librarian Weihua Xi visited Appalachian State University March-August 2010.

Beulah C. Campbell Collection

Senior Art Portfolios Exhibit

Works by graduating Appalachian art students were on display on the fourth floor of the library in December 2009. The students were in the Portfolio Development class in the Technical Photography program, taught by commercial photographer and adjunct instructor, David Crosby.

Seven other exhibits were mounted in the fourth floor atrium display cases: “Traditional Appalachian Quilts,” “Ron Rash's Serena,” “NASCAR's first Black driver Wendell Scott,” “The Curious Case of Nancy Drew.” “Southern Appalachian Cooking,” “Cratis Williams: Mister Appalachia,” and “Promoting the Parkway: From the Archives.” In addition, illustrations by artists Jan Pienkowski and Robert Quackenbush were exhibited in the Special Collections Dougherty Reading Room.

Ron Rash, Belk Distinguished Lecturer

On July 16, Ron Rash discussed and read from his new novel *Serena* for the 10th Annual Belk Distinguished Lecture. Set in 1929, *Serena* tells the story of newlyweds George and Serena Pemberton who come from Boston to the North Carolina mountains to create a timber empire. Rash is a noted Appalachian writer who currently serves as the Parris Distinguished Professor in Appalachian Cultural Studies at Western Carolina University in Cullowhee.

Susan L. Roth, illustrator

The Annual Library Advisory Board Fundraising Dinner on September 17th featured Susan L. Roth, the illustrator and co-author of *Listen to the Wind: The Story of Dr. Greg and Three Cups of Tea* which was a *New York Times* bestseller. Greg Mortenson's *Three Cups of Tea* was the summer reading selection for the incoming freshman at Appalachian State University and the selection for Watauga County's "one county, one book" reading initiative. Proceeds of this evening benefited The Library Student Employee Scholarships. Roth visited the campus for three days giving presentations for the Reich College of Education students and faculty members, and eight workshops for ASU students, Watauga County teachers, 1st and 3rd grade students from Valle Crucis and Hardin Park schools, and community members (at Watauga County Public Library). Ms. Roth was the speaker at the annual Friends of the Library Literary Evening on September 17, 2009.

Doug Peach, Film Music Producer

Doug Peach, a 2008 ASU graduate in Music Industry Studies and the music producer for the documentary *Soul of a People: Writing America's Story*, showed sections of the documentary and shared his experience of producing for the film. This was part of a NEH grant funded series of programs, *Soul of a People: Writing America's Story* from 2009.
Humpy Wheeler, a former Lowe’s Motor Speedway executive who is well-known for his creative marketing expertise, spoke on April 14 and signed copies of his new book, *Growing up NASCAR: Racing’s Most Outrageous Promoter Tells All*. Wheeler’s appearance was sponsored by the Stock Car Racing Collection Advisory Committee and Belk Library and Information Commons.

Humpy Wheeler

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**Doorways International Program Series**

Craig Fischer, Associate Professor in the English Department, introduced the Italian giallo (with psychedelic film clips) on October 28. Giallos were madly inventive, hyper-violent suspense movies popular in Italy – and elsewhere – during the 1970s.

Antoinette Sithole, museum educator and curator of the Hector Pieterson Museum in Soweto, Johannesburg, South Africa, presented "Children, Apartheid, and Education: A Look at South Africa Then and Now" on November 12.

Lori Mason, Doctoral Candidate in the ASU Educational Leadership Program, spoke about her experience living and working in Kurdistan as well as her involvement with the Curriculum Development Project on December 7. Also speaking were ASU faculty members who recently served as advisers in Kurdistan; James Wilkes (Computer Science), Melanie Greene (Curriculum & Instruction) and Sara Zimmerman (Curriculum & Instruction). Appalachian State University has partnered with the Ministry of Higher Education and Scientific Research in Kurdistan, Northern Iraq and the U.S. Department of State to help universities in Kurdistan revise curriculum and update their teaching practices. The project addresses critical gaps in Kurdistan’s higher education system resulting from more than 30 years of wars and embargos.

Stanislaw Dylak, a visiting professor at the Reich College of Education from Adam Mickiewicz University in Poznan, Poland, presented “Internet–Brain–Learning: Implications for Teacher and Learning” on February 25. Dr. Dylak discussed his research on the educational consequences of students’ engagement in reading in as it is impacted by the Internet and other digital technologies and also touched on how political and social changes in Poland over the last 20 years have affected the Polish system of education.

Chuanhui Gu, a member of the Geology faculty, presented “Environmental Issues in China: Local Research with Global Relevance” on Earth Day, April 22.
Book Sales Benefit Richard T. Barker Friends of the Library

Paula Poundstone, an author, comedienne, and the national spokesperson for Friends of Libraries, appeared July 17 in Farthing Auditorium. Her latest book is *There's Nothing in This Book That I Meant to Say*. Copies were on sale in the lobby of Farthing during her performance, and a portion of the proceeds of book sales benefited the Richard T. Barker Friends of Belk Library.

Library Hosts International Coffee Hour

On November 20, the Diversity Committee of Belk Library and Information Commons hosted an International Coffee Break in Plemmons Student Union’s Whitewater Café celebrating “International Education Week” with a theme of “Sowing the Seeds of Peace and Prosperity.” The Library provided live music via The Henhouse Thieves, a free lunch and dessert, and information about the Library's international activities/resources. Displays and spokespersons for international sustainable library development programs, Pennies for Peace and Biblioteca Th’uruchapitas (ASU’s Sister Library in Cochabamba, Bolivia) were also available.

The Architectural History of Watauga County Book Reception

The University Library hosted a reception for the campus community and public in celebration of the Watauga County Historical Society’s recently published book, *The Architectural History of Watauga County, North Carolina*, on November 24. *The Architectural History of Watauga County, North Carolina* is based upon state surveys ranging back 30 years to the present, including one undertaken by Appalachian State University’s Center for Appalachian Studies and housed in the W.L. Eury Appalachian Collection.
**Major Accomplishments | Effectiveness**

**Information Literacy Assessment Test**

During October and November 2009, the Library collaborated with the English department to administer an Information Literacy Assessment. Freshman Karla Moreira was randomly selected from among the student participants to receive an iPod Touch. Karla is pictured in the center, with University Librarian Mary Reichel at the left and Lead Information Literacy Librarian Kelly McBride on the right. The Information Literacy Assessment Test (ILAT) is a web-based test designed by James Madison University to assess the competencies defined in the ACRL Information Literacy Competency Standards for Higher Education.

**Budget Strategies**

Preparations for a projected 10-15% budget cut consumed enormous amounts of time and energy this year. We negotiated a change in the cycle of renewals with dozens of vendors to pay invoices in December. We moved paper subscriptions to electronic where possible and eliminated over 525 subscriptions and standing orders to institute at least $370,000 worth of cuts to the serials expenditures in standing orders, print and online journals, and databases.

**Technology Services Team Formed**

The Technology Services team was formed in January 2010 as an amalgamation of Systems, Web Services, the Digital Media Studio and Educational Media Services. The common goal of these combined units is to ensure access to digital technology for library staff and faculty and to support the curricular and research needs of ASU students and faculty. Educational Media Services added campus videography and photo printing to their available services.

**Historical Photographs Digitization Project**

This year we wrapped up the Historical Photographs Digitization Project funded by a major NEH grant and conducted a second usability study for the project’s web pages in August. As a result of this study, we developed a predefined subject search page, allowing users to view a list of browsable subjects and click a link that will take them to a collection of related images, rather than having to search for the subjects themselves.

**Document Delivery Improvements**

UNC Library Express, the UNC virtual union catalog has been implemented using UPS expedited shipping as a mechanism to borrow and return items within the UNC System, and patrons are now borrowing items with a faster turnaround time. We have completed a sample study on turnaround time for UNC Library Express delivery, and physical items arrive at the library on average a full day faster than under the old system. Out-of-state items average 5.1 days. Instate non-UNC Library Express items arrive in 4.1 days on average. UNC Library Express items arrive on average within 3.2 days. This service helps faculty and students borrow UNC owned items.

Other document delivery-related improvements include a major revision of the Interlibrary Loan website and ILLiad interface, and the addition Interlibrary Loan links in Ebsco databases for items which are not held at Appalachian State to promote seamless access to e-journal articles.
Catalog Improvements

One of the largest catalog improvement projects completed this year was the reclassification of the library’s 12,000+ DVDs from an accession number shelving arrangement to a subject and country specific system. This vastly improves the searching and access to our popular DVD collection. Other major reclassification projects included moving all titles in the Library of Congress classifications PZ3 and PZ4 from the main stacks to the Appalachian Collection, moving the Children's Rare Book Collection from the Instructional Materials Center to Special Collections, and adding geographic location or ethnic information to the geography-folklore titles in the Instructional Materials Center.

Staff Development and Training

Cross training for the Lower Level Service Desk and the Instructional Materials Center was implemented this year. The design of in-depth database searching/reference interview training sessions for desk services students and staff was completed and this training is set to take place fall 2010. A total of 21 staff members attended various technology training workshops, and an additional 29 attended training sessions on other topics, such as CPR, Banner Finance, diversity, policies, and customer service.

Records Retention Schedule Revisions

As part of a long-term schedule revisions project, the University Records Management Center worked with fifteen campus offices on revising their retention schedules. This involved creating new schedule drafts from meeting notes and returning them to the offices for further review. The Records Center received 225 transfers totaling 650 cubic feet of records. During the previous fiscal year, the Records Center had received 230 transfers totaling 639.5 cubic feet. Removing and destroying holdings whose retention requirement had elapsed cleared out 985 cubic feet of space in the University Records Management Center.

Space Utilization

Back issues of newspapers and popular current periodicals issues were moved to the Fox Reading Room to facilitate greater patron self service. The DVD collection was relocated to new and attractive shelving in the former popular reading room on the Lower Level. Public printers were relocated to the First Floor to ease traffic problems.

Service Enhancements

New catalog features offering self-booking of group study rooms and self-placement of holds have been popular with students. Also, the limit on number of holds was raised from 5 items to 10 items to better meet the needs of distance learning students. The Circulation Desk began accepting Debit/Credit card payments for fines, lost books, and merchandise in April of 2010.

Workflow Improvements

A new work flow to transfer books for re-barcoding was implemented. This ongoing project will allow books to circulate through the self-checkout system which becomes particularly important as the library is now a 24/5 facility.

Staff Training and Development

Kindle and Nook units were purchased to begin experimenting with these new electronic book devices. An online training game was developed to teach Instructional Materials Center reference skills. This game will be particularly useful in training student employees.
**Major Problems**

**SPA Staff Salaries**
A continuing challenge facing the Library is meeting benchmark salaries for staff banded positions. This year, some staff received small raises to put them at 85% of the appropriate benchmark for their banded position. However, this level often places them even below the benchmark for a lower competency level. Funding positions at the benchmark for staff members’ competency levels is an important priority for the library.

**Educational Media Services**
Educational Media Services (EdMS) is managing an aging equipment and copier fleet. The AV equipment checked out and used by students, faculty and staff for projects and campus functions is wearing out and needs updating and replacing. The copier/printer/fax/scanner fleet is not sufficient to support today’s office needs and is in limbo because of a vendor contract which expires this fall. Costs charged to customers for services and products have remained stable and fairly low, and receipts have decreased with campus reductions in printing and copying that began with the budget freeze in spring 2009. In addition, the Library’s Technology Services support staff are encountering difficulty in maintaining networked services for students’ printing after daytime business hours when support from campus IT is not available. The Pharos printing outages continue to plague students, especially after hours.

**Electronic Reserves**
Current practices in processing and serving electronic reserves may be out of compliance with copyright law and guidelines. The Library is seeking a solution that will continue to meet the needs of faculty and students as well as the requirements of copyright law.

**Building Issues**
HVAC instability continues to plague the Special Collections closed stacks. Also in September, there was a leak in the Special Collections closed stacks area due to a corroded pipe which caused water damage to about one cubic feet of materials and forced the temporary relocation of about 40 cubic feet of materials. This is the third leak in the closed stacks area since we moved into the building in 2005. Air quality problems continue within the building, particularly on the fourth floor. Water damage caused by leaks in the building louvers continues to escalate.

**Music Library Space**
Space is still a serious problem for the Music Library, especially seating space for study and computers, as well as adequate space for staff work. At its current growth rate, Special Collections will also be out of space in one to two years. Off-site storage for certain materials needs to be considered.

**Staffing and Organizational Challenges**
Changing and increasing demands for services and vacancies caused by retirements and repurposed positions contribute to staffing challenges within Library’s organizational structure. Cataloging needs a faculty librarian cataloguer to replace recently retired and repurposed positions. Special Collections needs a full-time professional to provide curatorial oversight of the Rare Books and Manuscripts unit as well as staffing for media preservation. Staffing for public services remains the major challenge for the Instructional Materials Center.
Future Plans

Strategic Direction 1: Learning

- Analyze and revise electronic reserves policies and procedures to ensure copyright compliance and to create a more seamless online environment for students.
- Improve the AsULearn Embedded Librarian Program by increasing participation by librarians and creating complementary AsULearn information literacy modules.
- Revise the bibliographic instruction sequence for core music history classes from a 4-semester sequence to a 3-semester sequence in coordination with music history faculty.
- Launch campus videography service from Educational Media Services including storage for possible integration into digital archives.
- Provide internal training sessions, workshops, and one-on-one consultations for librarians about interlibrary loan, acquisitions, e-resources use and troubleshooting, and other Bibliographic Services functions relevant to student learning.
- Design, develop, and promote a virtual review of services and resources for distance learning students and faculty.
- Pursue new technologies for providing library instruction and services in web-based environments, such as Teleplace in the AETZone, ActiveWorlds, and Elluminate.
- Expand the texting service now available for students to contact the Library by promoting the service, assessing customer satisfaction, developing mobile ready web pages for key services, and creating tutorials for key services.
- Identify peer institutions that have similar music programs and examine their collections and library facilities to gauge the space that we will need and to compare our collections and services with those of our peers.
- Implement procedures to begin in-house ordering for electronic music books in order to increase access without decreasing stacks space.

Strategic Direction II: Scholarship

- Expand the digitization program.
- Support the first Rhinehart Fellow, in residence for the 2010-2011 academic year.
- Improve access to e-resources by providing more avenues for feedback and input.
- Provide faster access to archival collections for researchers by adding archival collections/finding aids to the catalog using Archivists’ Toolkit to translate HTML finding aids into MARC format.
- Continue to expand and improve shelf-ready processing.
- Catalog the Special Collections train collection.
- Begin adding digital theses and dissertations to the catalog and to the institutional repository, NC Docks.
**Strategic Direction III: Engagement**
- University Archives will have a more prominent role, working with Public Affairs, Advancement, and the Alumni Association, in promotion of and outreach for the University.

**Strategic Direction IV: Effectiveness**
- Analyze content and re-design the Library’s web site and migrate the content management software to Drupal to align with campus initiatives and standards.
- Form a cross-team committee to investigate how to provide long-term direction for digital archives, especially the relationship between campus institutional repository efforts, NCDocks, the faculty publications database, and other internal databases and archives.
- Negotiate a new contract for copier services on campus that updates available machinery to support current office productivity standards.
- Form a cross-team committee charged with creating a Technology Plan for the Library.
- Actively collaborate with campus IT initiatives such as the Windows System Center Configuration Manager, a replacement for our current Novell network management software, and the transfer of faculty and staff e-mail accounts to Google Mail.
- Evaluate staffing adequacy on all teams.
- Evaluate feasibility of remote storage.
- Evaluate the e-resources workflow to make functional improvements and to provide more avenues for feedback and input about e-resources.
- Assess the Library’s Facebook page and determine what additional content should be added.
- Accession and provide minimal processing for all incoming University Archives records during the fiscal year received.
- Complete installation of digital signage for the library.
- Address space issues in the closed stacks area of Special Collections.
- Address space issues in the Records Management Center.
- Rearrange Bibliographic Services workspace to provide areas for receiving and cleaning donation and Appalachian Collection materials; provide workspace for student assistants and temporary staff; provide workspace for cataloging maps and government documents; and improve efficiency and physical workflow.
- Examine the government documents profile to eliminate unneeded processing and acquisition of physical items where e-resources are available. This will assist with space needs as well as saving cataloging time.
- Continue to re-write ASU retention schedules to bring them into compliance with the new UNC General Schedule.
- Establish and maintain a stronger working relationship between the University Archives and the Alumni Association.
- Adopt software, policies, and procedures to manage electronic records in the Records Management Center.
● Implement a new workflow process to add archival collections and finding aids to the catalog using Archivists’ Toolkit which translates html finding aids into MARC format seamlessly, thus saving time and providing access to archival collections for researchers sooner.

● Complete shifting and weeding projects in the stacks.

● Provide staff cross-training for Millennium.

● Provide staff training for basic e-resource troubleshooting skills.

● Revise documentation regarding e-books, e-resources, and e-journal processing.

● Develop and implement specific processes and tools in order to assess student learning outcomes (summative) and student evaluation of teaching (formative).

● Assess current service quality and identify areas of improvement in the following areas:
  ○ Future directions of reference service
  ○ Circulation policies
  ○ Consistent training materials for all desks

● Adopt new technologies and create reusable learning objects to further information literacy and desk services initiatives.

● Focus on promoting library services.
Personnel Changes

Lisa Abbott was rehired as Adjunct Instructor in Distance Learning Services, July 1, 2009 through June 30, 2010.

Michael Arsensau was hired as a temporary in WNCLN, March 8, 2010 through June 15, 2010.

Amanda Bird was hired as Instructor, Information Literacy Librarian in Learning and Research Services, December 1, 2009.

Virginia Branch, Professor began second year of three year phased retirement as Information Literacy Librarian July 1, 2009.

Libby Buckhalt, Library retiree was hired as non student temporary, May 3, 2010 through June 30, 2010.

Kevin Clarke resigned as Instructor and Coordinator of Web Services and Systems and Technology Services, December 7, 2009.

Elizabeth Cramer, Associate Professor began as Interim Lead Catalog Librarian December 7, 2009 through June 30, 2010.

Martha Cutler was hired as Adjunct Assistant Professor in Learning and Research Services, August 25, 2009 through December 16, 2009.

Thomas Dedge, Broadcast and Emerging Media Specialist in Ed Media, passed away September 13, 2009.

David DeHart was hired as Adjunct Assistant Professor in Instructional Materials Center, October 19, 2009 through December 17, 2009 and January 4, 2010 through May 14, 2010.

Georgie Donovan, Assistant Professor began as Interim Coordinator of Bibliographic Services December 7, 2009 through June 30, 2010.

Pat Farthing, Professor began second year of three year phased retirement as Instructional Materials Librarian July 1, 2009.

James Fay was hired as Multi Media Technician ¼ time in Ed Media, November 9, 2009.

Mary Ann Forrester was hired as a temporary in Administrative Services, September 29, 2009 through December 31, 2009.

She was hired as Administrative Support Associate in Administrative Services January 4, 2010.

Paul Grant resigned as Multi-Media Technician, March 15, 2010 and was hired as Broadcast and Emerging Media Specialist, March 16, 2010.

John Higby was hired as Adjunct Professor in Special Collections, September 8, 2009 through December 16, 2009 and January 11, 2010 through June 30, 2010.

Andrea Leonard was hired as Instructor and E-Resources in Bibliographic Services, May 1, 2010.

Lynne Lysiak, Lecturer and Coordinator of Systems and Technology Services, retired with 36 years service August 31, 2009.

Charity Martinez, Administrative Support Associate, Administrative Services resign September 19, 2009.

Margaret Matheson, University Library Specialist in Bibliographic Services retired May 31, 2010.

Shannon McCluney, University Library Technician was hired as University Library Specialist in Bibliographic Services May 19, 2010.

Jonathan Morris, Adjunct Instructor in Learning and Research Services and Distance Learning, January 11, 2010 through June 30, 2010.
Louise Ochoa was hired as Adjunct Assistant Professor in Distance Learning Library Services, July 1, 2009 through June 30, 2010.

Paul Orkiszewski, Associate Professor began as Interim Coordinator of Library Technology Services December 7, 2009 through June 30, 2010.

Deborah Pearce was hired as Adjunct Instructor in Instructional Materials Center, October 19, 2009 through December 17, 2009.

Elizabeth Phillips was hired as a temporary in Instructional Materials Center, January 4, 2010 through April 15, 2010.

Geri Purpur continued as Adjunct Assistant Professor in Distance Learning Services, July 1, 2009 through June 30, 2010.

Dea Rice was hired as Adjunct Instructor in Bibliographic Services, July 1, 2009 through December 18, 2009 and in Web Services, January 4, 2010 through June 30, 2010.

Jodi Schneider resigned as Assistant Professor, Web Librarian in Web Services September 5, 2009.

Amy Shope was hired as Adjunct Assistant Professor in Special Collections September 1, 2009 through December 16, 2009 and January 11, 2010 through June 30, 2010.

Mollie Suber was hired as a temporary in Special Collections, January 4, 2010 through June 30, 2010.

Nobuaki Tanaka was hired as a temporary in Systems and Technology Services January 4, 2010 through June 30, 2010.

Patty Wheeler was hired as Special Assistant to University Librarian in Administrative Services, January 11, 2010 through June 30, 2010.

Celia Whitlock was hired as Adjunct Instructor in Collection Management Services, September 13, 2009 through December 16, 2009.

John Wiswell was hired as Adjunct Instructor in Learning and Research Services, July 6, 2009 through December 18, 2009 and January 4, 2010 through June 30, 2010.
Mission & Vision Statement

Mission
The mission of the Appalachian State University Library is to assist those who pursue knowledge.

Vision:
The Appalachian State University Library is a dynamic partner in the campus and distance learning communities, dedicated to the provision of full and equal access to information and the preservation of our intellectual and cultural heritage. Our collections, portals to information and text, services, and instruction contribute to the campus missions of learning, scholarship, engagement, and effectiveness. Our vision is to broaden the learning experience, to encourage creativity and scholarship at all levels, to deepen the campus engagement with the community and world, and to develop an effective organization that can meet current and future information needs. These areas of learning, scholarship, engagement, and effectiveness are our four strategic directions:

Learning
Twenty-first century college graduates should be able to successfully navigate a world of media, information, and technology, and apply their learning in creative and thoughtful ways. The Library uses advanced pedagogical methods and practices to enable students to become active participants in the learning process by helping them think critically and creatively, communicate well, and employ effective strategies to collect and interpret information.

Scholarship
Scholarship and creative work are key components of the Library's mission. We collaborate with others to raise the research profile of the campus and to support the highest level of faculty, staff, and student scholarship and creativity. We also produce research that adds to the body of knowledge created at Appalachian.

Engagement
The Library offers a holistic program, touching the intellectual, cultural, social, and economic interests of the individual. We move beyond traditional library services, reaching out to the campus community and beyond to enhance education in the broadest sense. We influence and effect change through diverse service initiatives and through collaboration with individuals and organizations with mutual interests.

Effectiveness
An effective organizational culture is characterized by timely and inclusive communication, clear and reasonable expectations, flexibility, and support of risk-taking and innovation. A systematic plan of assessment helps focus efforts on effective library services that positively impact teaching and learning, scholarship, and engagement at Appalachian.
**Equal Opportunity and Diversity Activity**

**Librarians Travel to Cochabamba, Bolivia**

ASU librarians Beth Cramer and John Boyd traveled to Cochabamba, Bolivia, where they spent three days visiting our Sister Library, la Biblioteca Th'uruchapitas. They created a blog about the visit to the Biblioteca and their hosts, Gaby Vallejo and the other mujeres peligrosas (dangerous women). The blog is available at [http://appstatebiblioteca.blogspot.com/](http://appstatebiblioteca.blogspot.com/). The blog includes information about the important work done by this group of women and the longtime efforts of ASU Library Science professor Linda Veltze to maintain this mutually beneficial relationship between Appalachian and Cochabamba. Cramer and Boyd learned that la Biblioteca was in need of books for young adults, and they spearheaded a donation drive to purchase several popular book series for la Biblioteca’s young adult section. Beth Cramer also visited Accra, Ghana on a month long volunteer stay with the Osu Children's Library Fund (OCLF). Her volunteer work supports her work in both international education and librarianship.

**African-American Studies Expertise**

Fred Hay, the Anne Belk Distinguished Professor and Librarian of the W. L. Eury Appalachian Collection, continues to serve as a consultant on the information resources for African-American Studies and continues to research and publish in this area. This year, he served on the International Board of Experts for the forthcoming *Encyclopedia of Blues and Gospel Music*, wrote three articles for the *Encyclopedia of African American History*, gave a presentation for the Black Banjo Gathering, and participated in the first planning meeting for the development of an Africana Studies program for ASU.

**Library Exchange Program with Fudan University**

ASU librarian Xiaorong Shao assisted with the librarian exchange program between Appalachian State University and Fudan University in Shanghai, China. ASU librarian Megan Johnson visited the Fudan University Library September-October 2009. Fudan librarian Weihua Shi visited Appalachian State University March-August 2010.

**Foreign Language Resources**

Mango Languages, an online language-learning system for grammar and conversation skills for over 20 languages, is now available through the Library’s web site. The program offers basic and advanced courses to learn conversation skills for 22 different languages as well as 14 English as a Second Language (ESL) courses. The Library also established new acquisitions plans with international vendors Puvill and Touzot for foreign language materials on standing order and firm order.
Staff Activity 2009-2010

1. SPECIAL ACTIVITIES/MEETINGS/AWARDS/HONORS/PUBLICATIONS/PROFESSIONAL DEVELOPMENT OR REGIONAL SERVICE ACTIVITIES

Adobe Contribute CS4 Workshop, ASU Learning Technology Services, Boone, NC, September 2009
Simms Toomey, University Library Technician

Appalachian State University Staff Award, ASU Human Resources, Boone, NC, September 10, 2009
Sue Hisle, University Library Specialist

Simms Toomey, University Library Technician

Basic Word Processing, ASU Learning Technology Services, Boone, NC, April 2, 2010
Belinda Talbert, University Library Specialist

Banner Student Training, June 2009
Tom Byland, University Library Specialist

Cataloging Recordings Workshop, Western Carolina University
Lori Williams, University Library Specialist

Create Lists in III workshop, February 2009
Greg Beavers, University Library Technician

CPR/AED for the Workplace, Schools and the Community Adult, Child & Infant, American Red Cross, October 29, 2009
John Doherty, University Library Technician
Sue Hisle, University Library Specialist
Russell Paige, University Library Technician
Darian Quick, University Library Technician
Tom Byland, University Library Specialist

Digital Measures, Workshop, March 24, 2010
Lottie Oliver, Executive Assistant
Diversity Celebration, March 2009
Darian Quick, University Library Technician

Excel, ASU Learning Technology Services, Boone, NC, December 18, 2009
Greg Beavers, University Library Technician

Excel, ASU Learning Technology Services, Boone, NC, November, 2009
Jason E. Wolfe, University Library Technician
Darian Quick, University Library Technician

Facilities Use Policies and Free Speech, Student Union, Boone, NC, February 4, 2010
Thomas Main, University Library Technician

Freshman Move-in Day volunteer, August 2009
Greg Beavers, University Library Technician

Ill Process and Policies, October 12, 2009
Dianna Johnson, University Library Specialist

International Student Reception, August 2009
Greg Beavers, University Library Technician
Darian Quick, University Library Technician

Introduction to Excel, ASU Learning Technology Services, Boone, NC, August 2009
John Doherty, University Library Technician

Pam Trivette, University Library Specialist

LAUNCH-CH Conference 2010 “Creating a User Centered Library”, Chapel Hill, NC, March 8, 2010
Sue Hisle, University Library Specialist
Learning Matters: Inquiry, Integration, & Active Learning, ASU Hubbard Center, Boone, NC, August 18, 2009.
Russell Paige, University Library Technician

Joan Meixell, University Library Specialist

Library Homecoming Tent Event, Boone, NC, October 10, 2009
Russell Paige, University Library Technician

Library Student Assistants Training sessions:
  Outpost Technical Training, Library Web Team, September 8, 2009
    Sue Hisle, University Library Specialist
  “Welcome Yosef Back” Training Retreat, Library members, September 11, 2009
    Sue Hisle, University Library Specialist
    Russell Paige, University Library Technician
  Outpost and Desk Students Technical Training, Library Web Team, September 29, 2009
    Sue Hisle, University Library Specialist

“Welcome Yosef Back” Training Retreat, Library members, September 11, 2009
Sue Hisle, University Library Specialist
Russell Paige, University Library Technician

Outpost and Desk Students Technical Training, Library Web Team, September 29, 2009
Sue Hisle, University Library Specialist

“Welcome Yosef Back” Training Retreat, Library members, September 11, 2009
Sue Hisle, University Library Specialist
Russell Paige, University Library Technician

More Excel, ASU Learning Technology Services, Boone, NC, February, 2010
John Doherty, University Library Technician
Russell Paige, University Library Technician

More Excel, ASU Learning Technology Services, Boone, NC, December 18, 2009
Mary Ann Forrester, Administrative Support Associate

Mail Merge ASU Learning Technology Services, Boone, NC, December 12, 2009
Mary Ann Forrester, Administrative Support Associate

Mountain Collegium (Early Music Workshop), Cullowhee, NC, June 28-July 4, 2009
Joan Meixell, University Library Specialist

Mary Ann Forrester, Administrative Support Associate
Thomas Main, University Library Technician

Simms Toomey, University Library Technician

Open Event for College Awareness Programs, ASU College Awareness Programs, Boone, NC, March 31, 2010.
Sue Hisle, University Library Specialist

Personal Budgeting workshop, March 2009
Greg Beavers, University Library Technician

PowerPoint Animation Design, ASU Learning Technology Services, February 8, 2010
Sue Hisle, University Library Specialist

Records Management Workshop, April 21, 2010
Lottie Oliver, Executive Assistant

SACS Accreditation Meeting (Library), Boone, NC, January 26, 2010
Sue Hisle, University Library Specialist
Russell Paige, University Library Technician
David Travis, University Library Technician

“Shots Fired” K.C. Mitchell, ASU Police Department, Boone, NC, August 11, 2009
Sue Hisle, University Library Specialist
Russell Paige, University Library Technician
Greg Beavers, University Library Technician
Darian Quick, University Library Technician
Society of American Archivists member, Society of NC Archivists member and Secretary, Society of NC Archivists Executive Board Program Committee member and Executive Board member
Simms Toomey, University Library Technician
Simms Toomey, University Library Technician
Student Assistant Training Session in Library, ASU Counseling Center, Boone, NC, September 11, 2009
Belinda Talbert, University Library Specialist
Sue Hisle, University Library Specialist
Student Supervisor’s Training, ASU Student Employment, August 10, 2009
Sue Hisle, University Library Specialist
Styles in Word Training, ASU Learning Technology Services, February 26, 2010
Russell Paige, University Library Technician
“Suicide Awareness and Prevention” ASU Counseling Center, Linville Falls Room, Boone, NC, November 18, 2009
Sue Hisle, University Library Specialist
Technology Troubleshooting Workshop Series, Boone, NC, August 19 and 26, October 28, November 5, and December 16, 2009
Russell Paige, University Library Technician
Tour – Battle of the Books winners, Collettsville Elementary School, December 16, 2009
Sue Hisle, University Library Specialist
Tour – Center for Judaic, Holocaust and Peace Studies, August 24, 2009
Sue Hisle, University Library Specialist
Tour – Family Day, Boone, NC, September 30, 2009
Russell Paige, University Library Technician
Watauga Red Cross, Boone, N.C. May 3, 2010
Lori Williams, University Library Specialist
WebPac Staff Mode Training Session, June 2009
Tom Byland, University Library Specialist
Word 7 training session, Appalachian State University, November 4, 2009.
Joan Meixell, University Library Specialist
World Cat Local Online Tutorial, Spring 2010
Dianna Johnson, University Library Specialist

2. UNIVERSITY COMMITTEE/COUNCIL/BOARD/TASK FORCE ASSIGNMENTS

Library. Budget Cut Task Force
Sandy Hoyle, Business Services Coordinator
Library. Coffee Break Committee
Anita Elliot, University Library Specialist
Sue Hisle, University Library Specialist
Lottie Oliver, Executive Assistant
Greta Tester, University Library Specialist
Library. Coordinators and Lead Librarians
Pat Sweet, Facilities Superintendent
Library. Digital Projects Steering Committee
Wil Cummings, Technology Support Analyst
Library. Display Committee
Katherine Alford, Technology Support Technician (chair)
John Doherty, University Library Technician
Connie Pendley, University Library Technician

Library. Diversity Committee
  Katherine Alford, Technology Support Technician (chair)
  Adam Jordan, Technology Support Analyst
  Lynn Patterson, University Program Associate

Library. Emergency Response Working Group, Building Response Group
  John Doherty, University Library Technician
  Pat Sweet, Facilities Superintendent
  Simms Toomey, University Library Technician

Library. Emergency Response Working Group, Collections Response Group
  Greg Beavers, University Library Technician
  Tom Byland, University Library Specialist
  Allan Duncan, University Library Specialist
  Greta Tester, University Library Specialist

Library. Internal Building Group
  Lori Williams, University Library Specialist
  Allan Duncan, University Library Specialist
  Sandy Hoyle, Business Services Coordinator
  Pat Sweet, Facilities Superintendent

Library. Music Library Program Task Force
  Pat Sweet, Facilities Superintendent

Library. Preservation Committee
  Greg Beavers, University Library Technician
  John Doherty, University Library Technician
  Allan Duncan, University Library Specialist
  Belinda Talbert, University Library Specialist
  Greta Tester, University Library Specialist

Library. Public Relations Committee
  Katherine Alford, Technology Support Technician
  John Doherty, University Library Technician
  Adam Jordan, Technology Support Analyst
  Sue Hisle, University Library Specialist
  Lynn Patterson, University Program Associate
  Jeremy Wright, Technology Support Technician

Library. Search Committee, E-Resources Librarian
  Chris M. Liucci, Technology Support Technician

Library. Search Committee, Information Literacy Librarian
  Allan Duncan, University Library Specialist

Library. Search Committee, University Archivist & Records Manager
  Mark Brittain, University Library Specialist

Library. Search Committee, Web Librarian
  James Smith, University Library Specialist

Library. Staff Training and Development Committee
  Katherine Alford, Technology Support Technician
  Wil Cummings, Technology Support Analyst

Library. Student Assistant Training Task Force
  Katherine Alford, Technology Support Technician
  Greg Beavers, University Library Technician
  Anita Elliot, University Library Specialist
Sue Hisle, University Library Specialist (chair)
Jack Love, University Library Specialist
Lynn Patterson, University Program Associate
Connie Pendley, University Library Technician
Belinda Talbert, University Library Specialist

Library. Student Employee Scholarship Task Force
Lynn Patterson, University Program Associate

Library. Student Supervisor’s Working Group
Greg Beavers, University Library Technician
Mark Brittain, University Library Specialist
Tom Byland, University Library Specialist
Wil Cummings, Technology Support Analyst
Lori Williams, University Library Specialist
Bryan Estel, Technology Support Analyst
Sue Hisle, University Library Specialist
Dianna Johnson, University Library Specialist
Jack Love, University Library Specialist
Leah McManus, University Library Technician
Lottie Oliver, Executive Assistant
Lynn Patterson, University Program Associate (Chair)
Connie Pendley, University Library Technician
Belinda Talbert, University Library Specialist
Doug Tester, Support Services Supervisor
Greta Tester, University Library Specialist
Dean Williams, University Library Specialist

Library. Training & Development Task Force
Katherine Alford, Technology Support Technician
Wil Cummings, Technology Support Analyst
Sue Hisle, University Library Specialist
Sherrye Perry, University Program Specialist
Pat Sweet, Facilities Superintendent

Library. UNC Virtual Union Catalog and Document Delivery Working Group
Greg Beavers, University Library Technician
Tom Byland, University Library Specialist
Anita Elliot, University Library Specialist
Dianna Johnson, University Library Specialist
Leah McManus, University Library Technician
Belinda Talbert, University Library Specialist

Library. Web Content Committee
Thomas Bennett, Operations and Systems Analyst
Mark Brittain, University Library Specialist
Chris M. Liucci, Technology Support Technician
James Smith, University Library Specialist

Library. Western North Carolina Library Network ABCirc Committee
Lori Williams, University Library Specialist
Jack Love, University Library Specialist (secretary)
Belinda Talbert, University Library Specialist
UNC Virtual Union Catalog and Document Delivery Working Group
  Greg Beavers, University Library Technician
  Tom Byland, University Library Specialist
  Anita Elliot, University Library Specialist
  Dianna Johnson, University Library Specialist
  Connie Pendley, University Library Technician
  Darien Quick, University Library Technician

University. Assistive Technology Committee
  Bryan Estel, Technology Support Analyst (chair)

University. Campus Printing Committee
  Joseph Byrd, Multi-Media Technician
  Bryan Estel, Technology Support Analyst

University. Campus Technology Consultants
  Thomas Bennett, Operations and Systems Analyst
  Joseph Byrd, Multi-Media Technician
  Wil Cummings, Technology Support Analyst
  Bryan Estel, Technology Support Analyst
  Adam Jordan, Technology Support Analyst

University. Classroom Technology Standards Committee
  Bryan Estel, Technology Support Analyst

University. Documentary Services Advisory Board
  Wil Cummings, Technology Support Analyst

University. Mac Admins
  Bryan Estel, Technology Support Analyst
  Wil Cummings, Technology Support Analyst
  Joseph Byrd, Multi-Media Technician

University. Hardware/software Standards Committee
  Bryan Estel, Technology Support Analyst

University. Instructional Media (Audio/Video) Discussion Group
  Wil Cummings, Technology Support Analyst

University. Issue Tracking/support System Committee
  Bryan Estel, Technology Support Analyst

University. Search Committee for Assistant Director of Office of Disability Services
  Bryan Estel, Technology Support Analyst

University. Search Committee, Director of Office of Disability Services
  Bryan Estel, Technology Support Analyst

University. Staff Council
  Katherine Alford, Technology Support Technician
  Sue Hisle, University Library Specialist

University. Staff Council Communication Committee
  Katherine Alford, Technology Support Technician (co-chair)

University. Staff Council Freshmen Move In Day Committee
  Greg Beavers, University Library Technician

University. Staff Council Fundraising Committee
  Katherine Alford, Technology Support Technician

University. Staff Council Scholarship Committee
  Katherine Alford, Technology Support Technician
Faculty Activity 2009-2010

ANNUAL COLLEGE ACTIVITY REPORT
(July 1, 2009 - June 30, 2010)

| College: University Library | Department: [All] |

Total FTE: 100

I. Teaching

A. Scheduled Teaching

# of Courses Taught: 8

# of Credit Hours Generated: 249

AS 5000-101, (Fall 2009)
MUS 5007-101, (Fall 2009)
PHL 2800-101, (Fall 2009)
UCO 1200-106, (Fall 2009)
US 1351, (Fall 2009)
US 1531-122, (Fall 2009)
HON 2515, (Spring 2010)
US 1531-121, (Spring 2010)

B. Pedagogical innovations (e.g., international issues, computer applications, ethical analysis, new classroom techniques, etc.) that were introduced this year: 2 entries

PHL 2800-101, (Fall 2009)
US 1531-121, (Spring 2010)

C. New teaching material developed and/or implemented this year (e.g., cases, videotapes, audiotapes, course modules, instructor manuals, test banks, or simulations): 1 entry

US 1531-121, (Spring 2010)

D. List activities that enhanced student learning and/or student contact with the community (e.g., guest speaker, SBDC, SBI, or outside projects, field trips, field projects, etc.): 0 entries

E. Mentoring (e.g., supervised research, research assistants, thesis committee chair/member, studio, etc.): 0 entries

F. Internship Supervision: 0 entries

G. Academic Advising: 7 entries
1. Number of undergraduate students advised: 22
2. Number of graduate students advised: 23
3. Hours devoted to advising over the course of the year: 22

H. Other Student Advising Activities Not Included Above: 103 entries

- Guest Lecturing for Chemistry Club, began September 22, 2009
- Information Literacy Class, began April 2009
- Information Literacy Class, began July 2009
- Information Literacy Class, began March 16, 2009
- Information Literacy Class, began July 1, 2009
- Information Literacy Class, began July 1, 2009
- Information Literacy Class, began January 14, 2010
- Information Literacy Class
- Information Literacy Class, began July 1, 2009
- Information Literacy Class, began April 14, 2009
- Information Literacy Class, began July 1, 2009
- Information Literacy Class, began April 2009
- Information Literacy Class, began July 1, 2009
- Information Literacy Class, began July 1, 2009
- Information Literacy Class, began July 1, 2009
- Information Literacy Class, began July 1, 2009
- Information Literacy Class, began July 1, 2009
- Information Literacy Class, began July 1, 2009
- Information Literacy Class, began August 2009
- Information Literacy Class, began July 1, 2009
- Information Literacy Class
- Information Literacy Class, began August 2009
- Information Literacy Class, began July 1, 2009
- Information Literacy Consultation, began July 2009
- Information Literacy Consultation, began March 5, 2009
- Information Literacy Consultation, began July 1, 2009
- Information Literacy Consultation, began July 1, 2009
- Information Literacy Consultation, began July 1, 2009
- Information Literacy Consultation
- Information Literacy Consultation, began April 24, 2009
- Information Literacy Consultation, began April 2009
- Information Literacy Consultation, began July 1, 2009
- Information Literacy Consultation, began July 1, 2009
- Information Literacy Consultation, began July 1, 2009
- Information Literacy Consultation, began January 11, 2010
- Information Literacy Consultation, began July 1, 2009
Information Literacy Consultation, began June 2009
Information Literacy Consultation, began July 1, 2009
Information Literacy Consultation, began August 2009
Information Literacy Consultation
Information Literacy Consultation, began June 2009
Information Literacy Consultation, began July 1, 2009
Information Literacy Consultation, began July 1, 2009
Information Literacy Consultation, began July 1, 2009
Information Literacy RAP, began April 2009
Information Literacy RAP, began July 2009
Information Literacy RAP, began April 2, 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began January 11, 2010
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began June 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began November 17, 2009
Information Literacy RAP, began August 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP
Information Literacy RAP, began June 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began July 1, 2009
Information Literacy RAP, began July 1, 2009
Interviewed for class project
Library Tour, began July 2009
Library Tour, began July 1, 2009
Library Tour
Library Tour, began July 1, 2009
Library Tour, began August 31, 2009
Library Tour, began April 2009
Library Tour, began July 1, 2009
Library Tour, began July 1, 2009
Library Tour, began July 1, 2009
Library Tour
Library Tour, began July 1, 2009
Library Tour, began July 1, 2009
Library Tour
Library Tour, began July 1, 2009
Library Tour, began June 2009
Library Tour, began August 27, 2009
Library Tour, began August 2009
Library Tour, began July 1, 2009
Mentoring, began July 1, 2009
Tech Notes
Tours, began August 25, 2009
bibliographic instruction, began September 22, 2009

II. Research and Creative Endeavors

A. Refereed Publications: 21 entries

1. Journal Articles: 5 entries


2. Books and Chapters in Books: 2 entries


Browning, G. E. Processing Political Collections, In American Political Archives Reader (pp. 255-277). Lanham, Md.: Scarecrow Press. Book, Chapter /Section

3. Other peer-reviewed scholarly products: 14 entries


Evans, M. R., Stoddard, J. E., & Shao, X. The Feasibility of Wine & Culinary Centers: Two Case Studies (pp. 3). University of Mississippi: South East Chrle. Conference Proceeding


B. Refereed Artistic and Professional Performances and Exhibits: 0 entries

1. Exhibitions and Performances: 0 entries

2. Compositions: 0 entries

C. Non-Refereed Publications: 25 entries

1. Intellectual Contributions: 25 entries


Boye, G. R. "Tablatures for the Lute, Guitar, and Vihuela (1470-1799)".
http://www.library.appstate.edu/music/lute/home.html Web Publication

http://www.musclibraryassoc.org/pdf/newsletter/news158.pdf Article, Newsletter


Jennings, S. L., & Johnson, K. W. "Facebook for Student Assistants" In *Library Management Tips that Work*. Book, Chapter /Section

Johnson, K. W., & Hisle, S. "Student Assistants: Maximize Effectiveness through Coordinated Training" In *The Frugal Librarian: Thriving in Tough Economic Times*. Book, Chapter /Section


2. Artistic and Professional Performances & Exhibits: 0 entries

D. Presentations (not published in proceedings): 15 entries


Donovan, G. L. (Presenter & Author), Annual Meeting, "Reaching Out Intentionally: The Mentoring Challenge."


Johnson, M. (Presenter & Author), Shi, W. (Presenter & Author), Librarian Forum, "The Instruction Program at Belk Library and Information Commons," Fudan University, Shanghai China.

Johnson, M., Shi, W. (Presenter & Author), Librarian Forum, "The Service Approach at Belk Library and Information Commons," Fudan University, Shanghai China.


Staley, K. L. (Author Only), Ballard, M. E. (Presenter & Author), Levy, D. L. (Presenter & Author), Fitts, S. (Presenter & Author), n/a, "Creating a Welcoming Classroom," LGBT Center and Hubbard Center, tba.


Williams, E. M. (Presenter & Author), Appalachian Studies Association Annual Conference, "Olive Dame Campbell: Songcatcher as Social Activist," ASA, Donahlega, GA. (March 19, 2010).

E. Contracts, Grants, and Sponsored Research: 8 entries

Funded: $873,171.89
Unfunded: $0.00
Amount total: $873,171.89

Antunez, Marilia Yesenia (Principal), "2009-2010 LSTA Planning Grant/North Carolina Nursing History: Across Cultures, Across Time," Sponsored by State Library of North Carolina, State, $12,077.89. (Funded, July 1, 2009 - December 31, 2009).

Donovan, Georgie Lynn (Supporting), Mercer-Ballard, Jeanne Alaine (Principal), "Elizabeth Brown Grant to Interior Design Programs -$1000," Sponsored by International Furnishings and Design Association, Private, $1,000.00. (Funded, August 2009 - July 2010).

Gregor, Margaret N. (Supporting), Ulmer, Constance (Principal), Farthing, Pat (Supporting), "Technologies SALT Grant: International Websites in Teacher Education: Weeping While Rejoicing With Technology in an Intra-Global Community," Sponsored by Reich College of Education, Appalachian State University. (Funded, January 15, 2010 - May 15, 2010).

Johnson, Megan (Principal), "University Forum External Scholars Grant," Sponsored by University Forum External Scholars Committee, Appalachian State University, $1,063.00. (Funded, March 2010).

Johnson, Megan (Principal), "International Faculty Travel," Sponsored by Office of International Education, Appalachian State University, $1,000.00. (Funded, October 2009 - November 2009).

Staley, Kathryn Lynn (Principal), Howell, Michael L., "Sexuality and Gender Identity in Appalachian Communities," Sponsored by North Carolina Humanities Council, State, $6,531.00. (Funded, January 2010 - October 2010).

Ulmer, Constance J. (Principal), Gregor, Margaret N. (Co-Principal), Farthing, Selma Patricia (Co-Principal), (Supporting), "International Literacy Websites in Teacher Education: Weeping while rejoicing with technology in an intra-global community," Sponsored by Reich College of Education, Appalachian State University, $851,500.00. (Funded, 2009 - June 2010).

Williams, Elizabeth M. (Principal), "Appalachian State University Foundation Fellows Grant," Sponsored by Appalachian State University Foundation, Appalachian State University. (Not Funded, January 2010 - February 2010).

F. Other Scholarly Activities: 0 entries

1. Newspaper articles/editorials: 0 entries
2. Media contributions: **0 entries**

3. Intellectual Property **0 entries**

4. Other Publications: **0 entries**

**III. Faculty Development: 150 entries**

A. Seminars Attended: **24 entries**


Gregor, Margaret: Professional Seminars / Workshops / Conferences, "ALA Annual Meeting", ALA. (June 24, 2010 - June 29, 2010).

Gregor, Margaret: Professional Seminars / Workshops / Conferences, "Curriculum Materials Center Directors Meeting", CMC Directors. (May 21, 2010).


Gregor, Margaret: Professional Seminars / Workshops / Conferences, "ALA Midwinter Meeting", ALA. (January 15, 2010 - January 18, 2010).


Kreszock, Martha: Professional Seminars / Workshops / Conferences, "Handheld Librarian Conference", Learning Times, Inc. (February 17, 2010 - February 18, 2010).

Kreszock, Martha: Professional Seminars / Workshops / Conferences, "Doctoral Program in Educational Leadership Fall Symposium", Reich College of Education. (November 20, 2009).

Ochoa, Louise: Professional Seminars / Workshops / Conferences, "Doctoral Program in Educational Leadership Fall Symposium", Reich College of Education. (November 2009).

Reichel, Mary: Professional Seminars / Workshops / Conferences, "American Library Association". (June 24, 2010 - June 29, 2010).

Reichel, Mary: Professional Seminars / Workshops / Conferences, "University Library Advisory Council". (June 3, 2010 - June 4, 2010).

Reichel, Mary: Professional Seminars / Workshops / Conferences, "North Carolina Library Association". (October 8, 2009 - October 9, 2009).

Reichel, Mary: Professional Seminars / Workshops / Conferences, "University Library Advisory Council". (October 5, 2009).

Schultz, William: Professional Seminars / Workshops / Conferences, "Take Control of Your Scholarship", Belk Library. (March 18, 2010).

Stilling, Glenn Ellen: Professional Seminars / Workshops / Conferences, "Professional Writing Retreat for Faculty", ASU Hubbard Center for Faculty Development. (May 10, 2010 - May 14, 2010).

Williams, Elizabeth: Professional Seminars / Workshops / Conferences, "Research Methods for Librarians", ALA, ACRL Instruction Section. (January 2010).
B. Continuing Education: 9 entries

Gregor, Margaret: Continuing Education Program, "A Hands on View of Google Docs", ASU. (February 24, 2010).

Gregor, Margaret: Continuing Education Program, "iClickers-Clickers in the Classroom", ASU. (November 18, 2009).

Gregor, Margaret: Continuing Education Program, "Nontenured Faculty Workshop", Belk Library and Information Commons. (October 28, 2009).

Gregor, Margaret: Continuing Education Program, "Zotero: Software to Collect and Manage Research", ASU. (September 23, 2009).

Ochoa, Louise: Continuing Education Program, "Healing Begins with Knowledge: The Increasing Importance of Health Care Literacy in the Medical Team", Mid-Atlantic Chapter of the Medical Library Association. (March 17, 2010).

Ochoa, Louise: Continuing Education Program, "Educational Uses for Digital Storytelling", MERLOT. (March 9, 2010).


C. Faculty Internship: 0 entries

D. Other Faculty Development Activities Not Listed Above: 110 entries


Antunez, Marilia: Tutorial, "Inspec on ISI Web of Knowledge", IET Inspec. (August 6, 2009).

Bird, Amanda: Workshop, "Take Control of Your Scholarship", University Library. (March 18, 2010).


Cramer, Elizabeth: Workshop, "Faculty Without Borders", Research and Sponsored Programs. (February 12, 2010).

Cramer, Elizabeth: Workshop, "International Research Cafe", Office of Research and Sponsored Programs.
   (November 16, 2009).
Farison, Leslie: Conference Attendance, "Charleston Conference", The Conference does not have exhibits and is not attached to any professional organization. (November 4, 2009 - November 7, 2009).
Hay, Fred: Conference Attendance, "American Library Association", ALA. (June 24, 2010 - June 29, 2010).
Hay, Fred: Board of Directors meeting, North Carolina Preservation Consortium. (May 7, 2010).
Hay, Fred: Board of Directors meeting, "North Carolina Preservation Consortium", NCPC. (February 12, 2010).
Jennings, Susan: Conference Attendance, "UNC-Launch Conference". (March 8, 2010).
Johnson, Kenneth: Workshop, "General Education Program Assessment with Barbara Walvoord", General Education. (February 26, 2010).
Johnson, Megan: Conference Attendance, "American Library Association Annual Meeting". (June 24, 2010 - Present).
Johnson, Megan: Workshop, "Faculty Without Borders", ASU-ORSP. (February 12, 2010).
Johnson, Megan: Workshop, "Triangle Census Data Research Center", ASU-ORSP. (January 22, 2010).
Johnson, Megan: Workshop, "iClickers in the Classroom", ASU-LTS. (November 19, 2009).
Johnson, Megan: Workshop, "Children, Apartheid, and Education: A Look at South Africa Then and Now", ASU-Doorways Series. (November 12, 2009).
Johnson, Megan: International Faculty Exchange, "Fudan Appalachian Librarian Exchange", Fudan University. (October 23, 2009 - November 1, 2009).
Kreszock, Martha: Conference Attendance, "ACHE Mid-Atlantic Region Conference", Association for Continuing Higher Education ACHE. (March 28, 2010 - April 30, 2010).
Kreszock, Martha: Presentation, "Innovative Strategies in Education: Exploring the Uses of 3D Immersive Environments", First Friday Series. (March 18, 2010).
Kreszock, Martha: Presentation, "3D Virtual World", Confab Cluster. ASU Hubbard Center. (March 1, 2010).
Kreszock, Martha: Presentation, "China Faculty Exchange", Belk Library. (December 10, 2009).
Kreszock, Martha: Workshop, "Online Assessment", Belk Library TechNotes Series. (December 2, 2009).
Ochoa, Louise: Workshop, "Eliminating Territorial Battles in the Workplace", Hubbard Center, Appalachian State University. (April 16, 2009 - Present).
Ochoa, Louise: Workshop, "Grant Writing Fundamentals", Research and Sponsored Programs, Appalachian State University. (March 23, 2010).


Ochoa, Louise: Workshop, "Games in the Classroom", Hubbard Center, Appalachian State University. (October 28, 2009).


Purpur, Geraldine.


Purpur, Geraldine: Assurance of Learning - Professional Development, "Innovative Strategies in Education: Exploring the Uses of 3D Immersive Virtual Environments for Motivating Students to Pursue Careers in STEM", ASU Office of Research and Sponsored Programs First Friday Series,. (March 2010).


Purpur, Geraldine: Presentation/Discussion, "China Faculty Exchange Presentation", ASU Belk Library. (December 10, 2009).


Rice, Scott: Conference Attendance, "American Library Association Annual Conference". (June 24, 2010 - June 29, 2010).


Schultz, William: Workshop, "ASUlearn workshop", Learning and Technology Services-ASU. (January 21, 2010).


Stilling, Glenn Ellen: Presentation, "Take control of your scholarship: Why open access and intellectual property rights matter", University Library. (March 18, 2010).

Wilkinson, Catherine: Webinar, "Unlocking the Full Power of Your Library with Encore Synergy", Innovative Interfaces. (June 8, 2010).
Wilkinson, Catherine: Webinar, "WorldCat Local Users’ Group Meeting", OCLC. (October 21, 2009).
Williams, Elizabeth: Workshop, "Tech Notes", Appalachian State University Library. (June 30, 2009 - June 30, 2010).
Williams, Elizabeth: "Clickers in the Classroom", ITS, Appalachian State University. (November 19, 2009).

E. Professional Certifications: 7 entries

Donovan, Georgie: Certificate of Teaching English to Speakers of Other Languages, Transworld Schools. (June 2000 - Present).
Morris, Jonathan: Graduate Certificate in International Development, UNC Chapel Hill Center for Global Initiatives. (May 2009 - Present).

IV. Administrative Assignments: 7 entries

Hay, Fred: Coordinator of Special Collections, College scope, approx. 250 hours spent for the year.
Hay, Fred: Librarian of the W.L. Eury Appalachian Collection, College scope, approx. 1400 hours spent for the year.
Johnson, Kenneth: Coordinator of Learning & Research Services, College scope.
Mitchem, Pamela: University Archivist & Records Manager, Department scope, approx. 288 hours spent for the year.
Reichel, Mary: University Librarian, College scope.
Viles, Elza: Associate University Librarian, College scope.
Wilkinson, Catherine: Network Librarian.

V. Professional Service & Community Connections

Internal Service Activities: 183 entries

A. Department Service: 28 entries

Boye, Gary: Committee, Member, Appalachian Studies, Departmental Personnel.
Browning, Greta: Attendee, Meeting, Display Committee.
Browning, Greta: Attendee, Meeting, Public Relations Committee.
Browning, Greta: Committee, Chair, Search Committee, University Archivist and Director of Records Management.
Cramer, Elizabeth: Committee, Member, Departmental Personnel Committee.
Cramer, Elizabeth: Committee, Member, Processing Archivist Search Committee.
Cramer, Elizabeth: Committee, Member, Curriculum Committee.
Cramer, Elizabeth: Committee, Chair, Diversity Committee.
Cramer, Elizabeth: Committee, Member, Doorways Committee.
Cramer, Elizabeth: Committee, Member, Fudan Selection Committee.
Cramer, Elizabeth: Committee, Member, Research and Grants Committee.
Hay, Fred: Committee, Member, Appalachian Studies DPC.
Hay, Fred: Committee, Member, Bernhardt Appalachian Music Scholarship Committee.
Hay, Fred: Committee, Member, Carl Ross Scholarship Committee (Center for Appalachian Studies).
Hay, Fred: Committee, Member, Collection Management Team.
Hay, Fred: Committee, Member, Collections Response Group.
Hay, Fred: Committee, Member, Coordinators Group.
Hay, Fred: Committee, Member, Cratis Williams Fellowship Committee.
Hay, Fred: Committee, Member, Do Unto Others Scholarship Committee (Center for Appalachian Studies).
Hay, Fred: Committee, Member, Rhinehart Fellow Selection Committee.
Hay, Fred: Committee, Chair, Special Collections Team.
Hay, Fred: Committee, Member, William Friday Scholarship Committee.
Hay, Fred: Committee, Member, University Archivist Committee.
Hay, Fred: Committee, Member, Grants and Research Committee.
Hay, Fred: Committee, Member, Center for Appalachian Studies Advisory Committee and Executive Committee.
Mitchem, Pamela: Committee, Member, Curriculum Committee.
Orkiszewski, Paul: Committee, Chair, Diversity Committee.
Orkiszewski, Paul: Committee, Member, Departmental Personnel Committee.

B. College Service: 106 entries

Abbott, John: Committee, Member, Coordinators and Lead Librarians.
Abbott, John: Committee, Member, Curriculum Committee.
Abbott, John: Committee, Member, Departmental Personnel Committee.
Abbott, John: Committee, Member, Search committee, Information Literacy Librarian.
Abbott, Lisa: Committee, Member, Web Content Committee.
Bird, Amanda: Committee, Member, Web Committee Subgroup, Catalog Usability.
Bird, Amanda: Committee, Member, Scholarly Communications Committee.
Bird, Amanda: Committee, Member, Display Committee.
Donovan, Georgie: Committee, Member, Scholarly Communication Task Force.
Donovan, Georgie: Committee, Chair, E-Resources Librarian Search Committee.
Gregor, Margaret: Committee, Member, Collection Management.
Gregor, Margaret: Committee, Member, CooLL.
Gregor, Margaret: Committee, Member, Doorways.
Gregor, Margaret: Committee, Chair, IMC.
Gregor, Margaret: Committee, Member, Information Literacy.
Gregor, Margaret: Committee, Member, Internal Building Group.
Gregor, Margaret: Committee, Member, Web Committee.
Jennings, Susan: Committee, Member, Belk Library - Student Training Task Force.
Jennings, Susan: Committee, Member, Belk Library - Web Content Committee.
Jennings, Susan: Committee, Member, Belk Library - Coordinator's and Lead Librarians.
Jennings, Susan: Committee, Chair, Belk Library - Information Literacy Search Committee.
Johnson, Kenneth: Committee, Member, Banding State Personnel Group.
Johnson, Kenneth: Committee, Member, Coordinators and Lead Librarians.
Johnson, Kenneth: Committee, Member, Curriculum Committee.
Johnson, Kenneth: Committee, Member, Internal Building Group.
Johnson, Kenneth: Committee, Member, Teaching Technologies Working Group.
Johnson, Kenneth: Committee, Member, Room Booking Working Group.
Johnson, Kenneth: Committee, Member, Library Stewardship Task Force (BAIN Report, ASU Response).
Johnson, Kenneth: Committee, Member, Post Tenure Review Committee - Glenn Ellen Starr Stilling.
Johnson, Megan: Committee, Member, Web Librarian Search Committee.
Johnson, Megan: Committee, Chair, Grants and Research Committee.
Johnson, Megan: Committee, Member, Scholarly Communications.
Johnson, Megan: Committee, Chair, Signage and Way-finding.
Johnson, Megan: Committee, Chair, Public Relations Committee.
Johnson, Megan: Committee, Member, DPC.
Johnson, Megan: Committee, Chair, Humanities Librarian Search Committee.
Kreszock, Martha: Committee, Member, Stewardship Committee, Belk Library.
Kreszock, Martha: Committee, Member, UNC Virtual Union Catalog Committee, Belk Library.
Kreszock, Martha: Committee, Chair, Curriculum Committee, Belk Library & Information Commons.
McBride, Kelly: Committee, Member, Departmental Personnel Committee.
McBride, Kelly: Committee, Member, Information Literacy Librarian Search Committee.
Ochoa, Louise: Committee, Member, Belk Library Grants and Research Committee.
Ochoa, Louise: Committee, Member, Belk Library Information Literacy and Instruction Working Group.
Ochoa, Louise: Committee, Member, Belk Library Training and Development Committee.
Ochoa, Louise: Committee, Member, Belk Library Web Committee.
Purpur, Geraldine: Committee, Member, Diversity Committee.
Purpur, Geraldine: Committee, Member, Internal Building Group.
Purpur, Geraldine: Committee, Member, Training and Development Task Force.
Purpur, Geraldine: Committee, Member, Technology Working Group.
Reichel, Mary: Committee, Chair, UNC Library Express.
Reichel, Mary: Committee, Chair, American Council on Education “ACE” Internationalization Lab Leadership Team.
Reichel, Mary: Committee, Member, Diversity Task Force.
Reichel, Mary: Committee, Member, Internal Building Group (IBG).
Reichel, Mary: Committee, Chair, Departmental Personnel Committee (DPC).
Reichel, Mary: Committee, Member, Deans’ Council.
Reichel, Mary: Committee, Member, Library Advisory Board.
Reichel, Mary: Committee, Member, Library Services Committee.
Reichel, Mary: Committee, Member, Network Coordinating Council.
Reichel, Mary: Committee, Member, Western North Carolina Network Committees.
Rice, Scott: Committee, Member, Information Literacy and Instruction Working Group.
Rice, Scott: Committee, Chair, Teaching Technologies Working Group.
Rice, Scott: Committee, Chair, Training and Development Task Force.
Rice, Scott: Committee, Chair, WNCLN Network Coordinating.
Rice, Scott: Committee, Member, University Archivist Search.
Rice, Scott: Committee, Member, Electronic Resources Librarian Search.
Scherlen, Allan: Committee, Member, Curriculum Committee.
Scherlen, Allan: Committee, Member, Diversity Committee.
Scherlen, Allan: Committee, Member, Web Content Committee.
Scherlen, Allan: Scholarly Communications Group.
Schultz, William: Committee, Member, Travel Recommendations Subcommittee.
Schultz, William: Committee, Member, Web Content.
Schultz, William: Committee, Member, Training and Development.
Schultz, William: Library representative, ASU Spring Open House.
Serrano, Amauri: Recorder, Search committee, Web Librarian.
Serrano, Amauri: Committee, Member, Grants and Research Committee.
Shao, Xiaorong: Committee, Member, Research and Grant Committee.
Shao, Xiaorong: Committee, Member, Doorways International Program Series.
Shao, Xiaorong: Committee, Member, Diversity Committee.
Shao, Xiaorong: Committee, Member, Web librarian Search Committee.
Staley, Kathryn: Attendee, Meeting, Diversity Committee.
Stilling, Glenn Ellen: Committee, Member, Curriculum Committee.
Stilling, Glenn Ellen: Committee, Member, Scholarly Communication Committee.
Viles, Elza: Committee, Member, Student Supervisors Group.
Viles, Elza: Committee, Member, Student Scholarship Committee.
Viles, Elza: Committee, Member, Curriculum Committee.
Viles, Elza: Committee, Member, Emergency Response Group.
Viles, Elza: Committee, Member, Coordinators and Lead Librarians Committee.
Viles, Elza: Committee, Member, Internal Building Group.
Viles, Elza: Committee, Member, Bain Report Task Force.
Wilkinson, Catherine: Committee, Member, E-Resource Librarian Search Committee.
Wilkinson, Catherine: Committee, Member, Western North Carolina Library Network eResource Group.
Wilkinson, Catherine: Committee, Member, Western North Carolina Library Network ABCirc Committee.
Wilkinson, Catherine: Committee, Member, Western North Carolina Library Network Collections Committee.
Wilkinson, Catherine: Committee, Member, Western North Carolina Library Network Patron-Web Services Committee.
Wilkinson, Catherine: Committee, Member, Western North Carolina Library Network Technical Services.
Wilkinson, Catherine: Committee, Member, Western North Carolina Library Network Technology Committee.
Williams, Elizabeth: Committee, Member, Teaching Technologies Working Group.
Williams, Elizabeth: Committee, Member, WNCLN Patron Web Services Committee.
Williams, Elizabeth: Committee, Member, Public Relations Committee.
Wise, Mintron: Committee, Member, University Archivist Search Committee.
Wise, Mintron: Committee, Member, Search Committee, Processing Archivist.
Wise, Mintron: Committee, Member, Departmental Personnel Committee.
Wise, Mintron: Committee, Member, Richard T. Barker Friends of the Library Board of Directors.
Wise, Mintron: Committee, Member, Travel Guidelines Task Force.

C. University Service: 49 entries

Abbott, John: Committee, Member, Graduate Council.
Abbott, John: Committee, Member, Darwin Lecture Series Committee.
Abbott, John: Committee, Member, UNC-Tomorrow Phase 2.
Boyd, John: Official Representative, Inter-university Consortium for Political and Social Research (ICPSR).
Boyd, John: Committee, Member, Academic Policies and Procedures Committee.
Cramer, Elizabeth: Faculty Advisor, ASU Red Cross Student Club.
Cramer, Elizabeth: Committee, Member, Summer Reading Committee.
Donovan, Georgie: Committee, Chair, SACS Compliance Certification Report.
Donovan, Georgie: Program/Event Organizer, Diversity Celebration Planning Committee.
Donovan, Georgie: Faculty Advisor, Appalachian Knitters Club.
Donovan, Georgie: Committee, Member, Doorways Program Committee.
Gregor, Margaret: Committee, Member, University Admissions Committee.
Gregor, Margaret: Committee, Member, University Forum Committee.
Gregor, Margaret: Committee, Member, Search Committee Library Science Faculty Member.
Jennings, Susan: Discussion Leader "Three Cups of Tea", ASU Summer Reading.
Jennings, Susan: Committee, Member, ASU Online/Distance Education Taskforce.
Jennings, Susan: Attendee, Meeting, Faculty Senate - Student Welfare Committee - SGA Representative.
Jennings, Susan: Committee, Member, Faculty Senate - Student Welfare Committee.
Jennings, Susan: Faculty Senate Representative, Faculty Senate.
Jennings, Susan: Faculty Mentor, ASU Spring Mentoring.
Johnson, Kenneth: Committee, Member, University Awards Committee.
Johnson, Megan: Committee, Member, University Research Council.
Johnson, Megan: Committee, Member, Research Development Roundtable.
Kreszock, Martha: Committee, Member, Educational Outreach & Summer Programs Advisory Committee.
Kreszock, Martha: Program/Event Organizer, Appalachian Learning Alliance Annual Meeting.
McBride, Kelly: Committee, Member, W.H. Plemmons Leadership Medallion Committee.
McBride, Kelly: Committee, Member, Provost Search Committee.
McBride, Kelly: Committee, Member, Screening Committee First Year Seminar Coordinator.
Ochoa, Louise: Review Panelist, Department of Leadership and Educational Studies.
Orkiszewski, Paul: Committee, Member, Academic Integrity Board.
Orkiszewski, Paul: Committee, Member, Hubbard Center Steering Committee.
Rice, Scott: Committee, Member, Faculty Senate.
Scherlen, Allan: Committee, Member, Intellectual Property Development Advisory Council.
Scherlen, Allan: Committee, Member, University Forum Committee.
Scherlen, Allan: Manage Library elections of ASU Faculty Senators, Faculty Senate Elections – Library Elections.
Serrano, Amauri: Committee, Member, University Research Council.
Shao, Xiaorong: Committee, Member, International Education Executive Council.
Shao, Xiaorong: Committee, Chair, International Student Recruitment, Retention, and Alumni Services Committee.
Shao, Xiaorong: Committee, Member, University Faculty Fellow Committee.
Shao, Xiaorong: Committee, Member, Chinese Friendship Association.
Staley, Kathryn: Faculty Advisor, transACTION.
Staley, Kathryn: Attendee, Meeting, GLBT Taskforce.
Stilling, Glenn Ellen: Committee, Chair, SACS Compliance Certification Report.
Stilling, Glenn Ellen: Committee, Member, SACS Compliance Certification Report Steering Committee.
Viles, Elza: Committee, Chair, General Education Information Literacy Committee.
Viles, Elza: Council of Chairs.
Williams, Elizabeth: Committee, Member, First Year Seminar Faculty Coordinating Committee.
Williams, Elizabeth: Committee, Member, Faculty Grievance Hearing Committee.
Williams, Elizabeth: Committee, Member, Intellectual Property Council.

D. Workshops and Guest Lecturing (internal to ASU): **7 entries**

Hay, Fred: Guest Lecturing, ASU. (September 8, 2009).
McBride, Kelly: Workshop, ASU Hubbard Center for Faculty Support. (February 3, 2010).
Mitchem, Pamela: Workshop. (July 1, 2009 - June 30, 2010).
Rice, Scott: Workshop, Hubbard Center. (February 3, 2010).
Rice, Scott: Workshop, Hubbard Center. (January 24, 2010).
Wise, Mintron: Guest Lecturing, ASU Senior Scholars. (March 30, 2010).

E. Professional Service: **48 entries**

Boyd, John: Attendee, Meeting, NCknows.
Boye, Gary: Member-at-Large, Southeast Music Library Association.
Boye, Gary: Committee, Member, Music Library Association, Facilities Sub-Committee.
Boye, Gary: Committee, Member, Music Library Association, Music Library Round Table.
Boye, Gary: Editor, Associate Editor, Music Library Association.
Browning, Greta: Attendee, Meeting, Society of North Carolina Archivists.
Cramer, Elizabeth: Committee, Chair, ALA International Relations Round Table, International Visitor's Center Committee.
Cramer, Elizabeth: Committee, Member, WNCLN Technical Services Committee.
F. Community Connections: **21 entries**

1. Consulting/Board of Directors: **2 entries**
2. External Connections and Partnerships: 5 entries

Gregor, Margaret: Volunteer, Appalachian Summer Festival, ASU Performing Arts Series.
Gregor, Margaret: Volunteer, Watauga County Public Library.
Johnson, Megan: Guest Speaker, Institute for Senior Scholars.
Purpur, Geraldine: Volunteer SHIIP Counselor, Project on Aging.
Wilkinson, Catherine: High Country Service Unit Manager, Girl Scouts Peaks to Piedmont.

3. Workshops and Guest Lecturing (external to ASU): 3 entries

Antunez, Marilia: Guest Lecturing, RSNA. (December 2009).
McBride, Kelly: Workshop, Kellogg Institute. (June 30, 2010).
Reichel, Mary: Guest Lecturing, UNC-Chapel Hill. (February 23, 2010).

4. Civic or Community Service: 11 entries

Cramer, Elizabeth: Board of Advisors, Member, Watauga County Chapter of the American Red Cross.
Donovan, Georgie: Committee/Organization, Member, Carolina Consortium.
Farthing, Selma: Service to Public Schools.
Gregor, Margaret: Endowment Proposal--Children's Authors and Illustrators.
Gregor, Margaret: Program Organizer, Watauga County Public Schools.
Gregor, Margaret: Program Organizer, Watauga County Public Schools.
Hay, Fred: Committee/Organization, Member, Blue Ridge Hall of Fame.
Johnson, Kenneth: Board of Advisors, Member, Boone Area Cyclists, Inc..
Staley, Kathryn: Board of Advisors, Member, Watauga for Youth.
Staley, Kathryn: Officer, President/Elect/Past, Safe Schools NC.
Stilling, Glenn Ellen: Officer, Secretary/Treasurer, OASIS (Opposing Abuse with Service, Information and Shelter) Board of Directors.

VI. Honors/Awards/Recognitions: 5 entries

Hay, Fred: Directory of American Scholars, Gale, Scholarship/Research
Hay, Fred: Who's Who in America, Marquis, Scholarship/Research
Hay, Fred: Who's Who in the World, Marquis, Scholarship/Research
Jennings, Susan: American Library Association 2010 Emerging Leaders class, American Library Association, Leadership